United Nations ST/IC/1999/3

Secretariat

7 January 1999

Information circular*

To: Members of the staff at Headquarters

From: The Controller

Subject: **Health insurance satisfaction survey**

1. Arrangements have been made with a firm of external consultants for a survey concerning the health insurance plans offered at Headquarters. A similar survey was conducted last year in connection with the dental insurance plan.

2. A questionnaire has been developed which is designed to yield detailed information about the views of staff members and retirees vis-à-vis the Headquarters health insurance plans currently offered by the United Nations. The results of the survey will be an important element in guiding future action in this area.

3. The health insurance satisfaction survey will be distributed desk-to-desk to all staff members shortly after issuance of the present information circular. It is entirely confidential and no name, index number or other identifying information will appear or be requested in the survey questionnaire. The completed questionnaire will be transmitted directly to Buck Consultants in a sealed envelope.

4. Staff members are urged to take a few minutes and complete the questionnaire promptly. It is important that the completed questionnaire be returned to Buck Consultants no later than 1 February 1999.

* Expiration date of the present information circular: 28 February 1999.

99-00421 (E) 110199